

Injury | Illness Packet Cover Page

We hope you never get hurt at work. But should that happen, Managed Care Advisors (MCA) is here to help. MCA provides workers' compensation claims processing and Medical Case Management services for the Department of Commerce and employs Claims Specialist to assist in claims related matters, including claims filing, compensation, and reimbursement. Should your injury cause you to lose time from work, MCA may also assign a Medical Case Manager (a registered Nurse) to telephonically support you in your recovery. You may reach MCA at 1-844-362-2524 or DOCWCClaims@managedcaredadvisors.com



For All Injuries and Occupational Illnesses:

1. If injury is an emergency, call 911 immediately
2. Seek medical attention or first aid, as needed
3. Notify your supervisor immediately
4. File an [OSHA-301](#) via [ECOMP](#)
5. If you wish to submit a claim for Workers' Compensation, file a CA-1 or CA-2 via [ECOMP](#)
6. Contact MCA for help processing your claims and to determine if Continuation of Pay benefits are authorized for your claim.

CA-16 For Traumatic Injuries Only

If medical treatment is being sought and a claim has been or will be filled, supervisors should please issue a CA-16 to support early treatment and recovery. Contact MCA if you need assistance.

ECOMP

ECOMP www.ecomp.dol.gov provides both employees and supervisors instructions on how to file a workers' compensation claim on the help tab.

CA-1, CA-2 or CA-2a

The appropriate form must be completed electronically in ECOMP and submitted to the Department of Labor (DOL) within 10 days of receipt by the agency

Questions about your Claim?

Contact the DOC Workers' Compensation Claims Center at 1-844-DOC-CLAIM (1-844-362-2524), or DOCWCClaims@managedcaredadvisors.com

GET IN TOUCH